

Transcript: Francesca

Baez-4709052653191168-6624981091827712

Full Transcript

Your call may be monitored- Oh. ... or recorded for quality assurance purposes. Good afternoon. My name is Francesca with Benefits in a Card. I'm calling to speak with Ms. Norma Zyliska, sorry if I mispronounced it, on behalf of Site Staffing. This is she. Thank you for taking the call, ma'am. How are you today? I'm doing well. How are you? Okay. Thank you for asking. I'm with Benefits in a Card. Basically, we're the account administrators for the health insurance your staffing company is offering, and we were calling you about the enrollment form from December 6th that you filled out. It was left blank but it shows that you were selecting benefits for employee. So we're just calling to verify that at the moment you weren't added to the current coverage. Oh, um, actually regarding that, um, I think it can be disregarded. I will no longer be pursuing the opportunity with Site Staffing 'cause I received a position somewhere else. I just let the recruiter know. Just to make a note of it then in our system. Thank you so much for your time and taking my call today. Bye. Bye.

Conversation Format

Speaker speaker_0: Your call may be monitored-

Speaker speaker_1: Oh.

Speaker speaker_0: ... or recorded for quality assurance purposes.

Speaker speaker_2: Good afternoon. My name is Francesca with Benefits in a Card. I'm calling to speak with Ms. Norma Zyliska, sorry if I mispronounced it, on behalf of Site Staffing.

Speaker speaker_1: This is she.

Speaker speaker_2: Thank you for taking the call, ma'am. How are you today?

Speaker speaker_1: I'm doing well. How are you?

Speaker speaker_2: Okay. Thank you for asking. I'm with Benefits in a Card. Basically, we're the account administrators for the health insurance your staffing company is offering, and we were calling you about the enrollment form from December 6th that you filled out. It was left blank but it shows that you were selecting benefits for employee. So we're just calling to verify that at the moment you weren't added to the current coverage.

Speaker speaker_1: Oh, um, actually regarding that, um, I think it can be disregarded. I will no longer be pursuing the opportunity with Site Staffing 'cause I received a position somewhere

else. I just let the recruiter know.

Speaker speaker_2: Just to make a note of it then in our system. Thank you so much for your time and taking my call today. Bye.

Speaker speaker_1: Bye.