

Transcript: Franchesca

Baez-4706144280428544-5274826807230464

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Please leave your message for . Good afternoon, my name is Francesca giving you a call to speak with Mr. Smith on behalf of Focus Workforce Management. We're giving you a call today in regards to the enrollment request for yourself and child's S.W.I.P. benefits. Unfortunately, you did not provide the child's information for dependents. For the moment, we'll go ahead and process your enrollment for . In the event that you did still like to go ahead and keep your benefits for employee and child, if you will call back at 800-497-4856 so that we may add them to the policy. We are open 8:00 AM to 8:00 PM Monday through Fridays Eastern time. I do hope you have a wonderful rest of your day. Thank you so much for your time today as well as for listening to this message.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes. Please leave your message for .

Speaker speaker_1: Good afternoon, my name is Francesca giving you a call to speak with Mr. Smith on behalf of Focus Workforce Management. We're giving you a call today in regards to the enrollment request for yourself and child's S.W.I.P. benefits. Unfortunately, you did not provide the child's information for dependents. For the moment, we'll go ahead and process your enrollment for . In the event that you did still like to go ahead and keep your benefits for employee and child, if you will call back at 800-497-4856 so that we may add them to the policy. We are open 8:00 AM to 8:00 PM Monday through Fridays Eastern time. I do hope you have a wonderful rest of your day. Thank you so much for your time today as well as for listening to this message.