

Transcript: Franchesca

Baez-4693214083465216-5127450846347264

Full Transcript

Thank you for calling Benefits in a Card. My name is Francesca. How can I assist you today?
Hello, Francesca. I was calling to see if I could get some information about this, uh, Benefits in a Card program. Okay, so we're just- I just, uh, recently... Go ahead. I'm sorry. I'm gonna apologize, go ahead. No, you were gonna say something. You, it sounded like you were gonna tell me something like you couldn't help me. So I was gonna let you finish that and probably hang up. No sir. I was just gonna say Benefits in a Card doesn't have any services as such. We only administer the health benefits your staffing company offers. How do you, how in the world do you even know what I'm gonna ask you? So the company you're calling, 20- Do you have any idea why I called? You know what? I'll tell you what. I'm gonna do you a favor. I'm gonna hang up. You have a great day.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits in a Card. My name is Francesca. How can I assist you today?

Speaker speaker_1: Hello, Francesca. I was calling to see if I could get some information about this, uh, Benefits in a Card program.

Speaker speaker_0: Okay, so we're just-

Speaker speaker_1: I just, uh, recently... Go ahead.

Speaker speaker_0: I'm sorry. I'm gonna apologize, go ahead.

Speaker speaker_1: No, you were gonna say something. You, it sounded like you were gonna tell me something like you couldn't help me. So I was gonna let you finish that and probably hang up.

Speaker speaker_0: No sir. I was just gonna say Benefits in a Card doesn't have any services as such. We only administer the health benefits your staffing company offers.

Speaker speaker_1: How do you, how in the world do you even know what I'm gonna ask you?

Speaker speaker_0: So the company you're calling, 20-

Speaker speaker_1: Do you have any idea why I called? You know what? I'll tell you what. I'm gonna do you a favor. I'm gonna hang up. You have a great day.