

Transcript: Francesca

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Full Transcript

Your call may be monitored or recorded for quality assurance. Hello, this is Jamie Browning. Please leave a message and I'll get back to you as soon as I am able. Good afternoon. My name is Francesca Benefits ... looking to speak with Mr. Browning on behalf of Search Staffing. We're calling regarding the enrollment you processed recently online for dental benefits for yourself and spouse. However, you did not provide your spouse's information. For the time being, we'll go ahead and process your enrollment for employee only due to the fact that a policy for a dependent which information is not provided will be a policy your dependent is not able to utilize and you will not be able to claim reimbursement for benefits that no one is able to use. For the time being, if you would like to make changes, you're able to reach us at 800-497-4856 open 8:00 AM to 8:00 PM Monday to Fridays Eastern time, keeping in mind that once you start working and receive your first paycheck, you'll have 30 days after that first paycheck to make any policy changes. Have a great day and thank you for listening to our call.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance.

Speaker speaker_1: Hello, this is Jamie Browning. Please leave a message and I'll get back to you as soon as I am able.

Speaker speaker_2: Good afternoon. My name is Francesca Benefits ... looking to speak with Mr. Browning on behalf of Search Staffing. We're calling regarding the enrollment you processed recently online for dental benefits for yourself and spouse. However, you did not provide your spouse's information. For the time being, we'll go ahead and process your enrollment for employee only due to the fact that a policy for a dependent which information is not provided will be a policy your dependent is not able to utilize and you will not be able to claim reimbursement for benefits that no one is able to use. For the time being, if you would like to make changes, you're able to reach us at 800-497-4856 open 8:00 AM to 8:00 PM Monday to Fridays Eastern time, keeping in mind that once you start working and receive your first paycheck, you'll have 30 days after that first paycheck to make any policy changes. Have a great day and thank you for listening to our call.