

## **Transcript: Francesca**

**Baez-4669472857866240-6037867742314496**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Good afternoon. My name is Francesca with Benefits in a Cart. I'm looking to speak with Ms. Wash on behalf of Hammont and Riker Staffing. Who is? Who is? Yes, sir. Once again... Yes, sir. Once again, my name is Francesca with Benefits in a Cart, looking to speak with Ms. Jill Wash on behalf of Hammont and Riker Staffing. Uh-huh. This is speak. Okay. Please be advised, call may be monitored or recorded for securities purposes. We're calling in regards to the enrollment form for health insurance with Hammont and Riker that you filled out on October 31st, 2024. Uh-huh. You selected both of the BAP plans. Unfortunately, you can only be enrolled into one of them. So we're calling to see if you wanted to be enrolled in the BAP Standard or the Classic so we can submit the enrollment. Uh, uh, which one is the best one? So legally speaking, there wouldn't be a best one on a recorded line. It all depends on your specific needs. Um, if it does help you deciding, the BAP Standard doesn't cover preventative surgeries, intensive care unit, or rehabilitation- Yeah, let me- ... whereas the BAP Classic does. Yeah, let me get the Class. Understood. So that deduction is going to be \$36.82 per paycheck for benefits. Do you authorize Hammont and Riker to make those deductions once you start working? Mm-hmm. All right. Mm-hmm. Thank you so much for taking my call. So just be advised that once you start working with them, allow one to two weeks for them to start making your deductions, and when you see the first deductions following Monday will be when coverage becomes effective, and that same week of activation, Friday, your carrier will send out your benefit card. All right. All right. And then for the 3RX, you will have to do an additional registration. Once you're active, they will send you a welcome email with a link. Okay? All right. Thanks. Thank you so much for choosing Benefits in a Cart. Hope you have a wonderful rest of your day.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Good afternoon. My name is Francesca with Benefits in a Cart. I'm looking to speak with Ms. Wash on behalf of Hammont and Riker Staffing.

Speaker speaker\_2: Who is? Who is?

Speaker speaker\_1: Yes, sir. Once again... Yes, sir. Once again, my name is Francesca with Benefits in a Cart, looking to speak with Ms. Jill Wash on behalf of Hammont and Riker Staffing.

Speaker speaker\_2: Uh-huh. This is speak.

Speaker speaker\_1: Okay. Please be advised, call may be monitored or recorded for securities purposes. We're calling in regards to the enrollment form for health insurance with Hammont and Riker that you filled out on October 31st, 2024.

Speaker speaker\_2: Uh-huh.

Speaker speaker\_1: You selected both of the BAP plans. Unfortunately, you can only be enrolled into one of them. So we're calling to see if you wanted to be enrolled in the BAP Standard or the Classic so we can submit the enrollment.

Speaker speaker\_2: Uh, uh, which one is the best one?

Speaker speaker\_1: So legally speaking, there wouldn't be a best one on a recorded line. It all depends on your specific needs. Um, if it does help you deciding, the BAP Standard doesn't cover preventative surgeries, intensive care unit, or rehabilitation-

Speaker speaker\_2: Yeah, let me-

Speaker speaker\_1: ... whereas the BAP Classic does.

Speaker speaker\_2: Yeah, let me get the Class.

Speaker speaker\_1: Understood. So that deduction is going to be \$36.82 per paycheck for benefits. Do you authorize Hammont and Riker to make those deductions once you start working?

Speaker speaker\_2: Mm-hmm.

Speaker speaker\_1: All right.

Speaker speaker\_2: Mm-hmm.

Speaker speaker\_1: Thank you so much for taking my call. So just be advised that once you start working with them, allow one to two weeks for them to start making your deductions, and when you see the first deductions following Monday will be when coverage becomes effective, and that same week of activation, Friday, your carrier will send out your benefit card.

Speaker speaker\_2: All right.

Speaker speaker\_1: All right. And then for the 3RX, you will have to do an additional registration. Once you're active, they will send you a welcome email with a link. Okay?

Speaker speaker\_2: All right. Thanks.

Speaker speaker\_1: Thank you so much for choosing Benefits in a Cart. Hope you have a wonderful rest of your day.