

Transcript: Franchesca

Baez-4655736135139328-6160475528151040

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Please leave your message for 024-7213 . Good afternoon, Miss Hale Wilkins. My name is Francesca giving you a call on behalf of Hospitality Head- There we go. Hospitality Staffing Solutions in regards to the insurance enrollment form that you filled out December 18th. We were calling due to the fact that we see on the form you selected a couple of plans, but at the same time you had also selected to not participate into benefits. So we were calling to confirm your selection in the event that you did in fact want to participate and the system could have processed a declination by mistake. For the time being, since we were unable to speak with you, we'll go ahead and process that declination in our side as well. In the event that you did want to enroll into coverage, please give us a call back at 497-4852. We are open 8:00 AM to 8:00 PM Monday through Fridays Eastern Time. Due to holidays we will be closed 25th, 24th, 31st, and 1st of January 2025. Keeping in mind that once you do start working with Hospitality Staffing Solutions, you'll have 30 days after the first paycheck you receive to make any policy changes or enrollments. I hope you have a wonderful rest of your day. Thank you so much for listening to this message.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Please leave your message for 024-7213 .

Speaker speaker_2: Good afternoon, Miss Hale Wilkins. My name is Francesca giving you a call on behalf of Hospitality Head- There we go. Hospitality Staffing Solutions in regards to the insurance enrollment form that you filled out December 18th. We were calling due to the fact that we see on the form you selected a couple of plans, but at the same time you had also selected to not participate into benefits. So we were calling to confirm your selection in the event that you did in fact want to participate and the system could have processed a declination by mistake. For the time being, since we were unable to speak with you, we'll go ahead and process that declination in our side as well. In the event that you did want to enroll into coverage, please give us a call back at 497-4852. We are open 8:00 AM to 8:00 PM Monday through Fridays Eastern Time. Due to holidays we will be closed 25th, 24th, 31st, and 1st of January 2025. Keeping in mind that once you do start working with Hospitality Staffing Solutions, you'll have 30 days after the first paycheck you receive to make any policy changes or enrollments. I hope you have a wonderful rest of your day. Thank you so much for listening to this message.