

Transcript: Francesca

Baez-4634545175707648-5493146316488704

Full Transcript

Your call is being monitored or recorded for quality assurance purposes. Call has been forwarded to voicemail. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Good morning. My name is Francesca benefits in our car calling on behalf of Focus Well Care Management to speak with Mr. Hichimana. We're calling in regards to the enrollment request for benefits. Sir, you put down that you were looking to have insurance for yourself and family. But you put yourself as your own spouse and yourself as your own child. Your services are going to be switched over to employee only since we have not received any information in regards to an actual appendant as well as the fact that you put yourself as your beneficiary. You can also not be your own beneficiary, sir. Have a wonderful rest of your day. Thank you for your time today.

Conversation Format

Speaker speaker_0: Your call is being monitored or recorded for quality assurance purposes.

Speaker speaker_1: Call has been forwarded to voicemail. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker_2: Good morning. My name is Francesca benefits in our car calling on behalf of Focus Well Care Management to speak with Mr. Hichimana. We're calling in regards to the enrollment request for benefits. Sir, you put down that you were looking to have insurance for yourself and family. But you put yourself as your own spouse and yourself as your own child. Your services are going to be switched over to employee only since we have not received any information in regards to an actual appendant as well as the fact that you put yourself as your beneficiary. You can also not be your own beneficiary, sir. Have a wonderful rest of your day. Thank you for your time today.