

## **Transcript: Franchesca**

**Baez-4621791363121152-5545111319265280**

### **Full Transcript**

Your call has been forwarded to voicemail. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Good afternoon. My name is Francesca with giving you a call to speak with Mr. Bolton on behalf of Solutions. I'm calling regarding your in-coming text message where you said, "I tried to enroll but I don't know if my password is working or not." If you would like callback support for further assistance, we're open 8:00 AM to 2:00 PM Monday through Fridays Eastern Time, phone number 800-497-4856. Have a great day.

### **Conversation Format**

Speaker speaker\_0: Your call has been forwarded to voicemail. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker\_1: Good afternoon. My name is Francesca with giving you a call to speak with Mr. Bolton on behalf of Solutions. I'm calling regarding your in-coming text message where you said, "I tried to enroll but I don't know if my password is working or not." If you would like callback support for further assistance, we're open 8:00 AM to 2:00 PM Monday through Fridays Eastern Time, phone number 800-497-4856. Have a great day.