

## **Transcript: Francesca**

**Baez-4620400113434624-5350004226736128**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Good afternoon. My name is Francesca with Hamilton Riker Staffing. Yes, ma'am. This is Tracy. All right. Well, we're calling you in regards to the enrollment form for health insurance with Hamilton Riker that you filled out on October 30th, 2024, which was left blank. We're calling to see if there was a system error or if you were currently declining coverage for the moment? Uh, I was declining coverage for the moment. All right, great. So I'll go ahead and process it as such as it being declined at the moment. Uh, thank you so much for giving us... I, I mean, for taking my call today and for your time. Thank you. Have a nice day. Thank you. You too. Bye-bye.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Good afternoon. My name is Francesca with Hamilton Riker Staffing.

Speaker speaker\_2: Yes, ma'am. This is Tracy.

Speaker speaker\_1: All right. Well, we're calling you in regards to the enrollment form for health insurance with Hamilton Riker that you filled out on October 30th, 2024, which was left blank. We're calling to see if there was a system error or if you were currently declining coverage for the moment?

Speaker speaker\_2: Uh, I was declining coverage for the moment.

Speaker speaker\_1: All right, great. So I'll go ahead and process it as such as it being declined at the moment. Uh, thank you so much for giving us... I, I mean, for taking my call today and for your time.

Speaker speaker\_2: Thank you. Have a nice day.

Speaker speaker\_1: Thank you. You too. Bye-bye.