Transcript: Franchesca
Baez-4544655596765184-4719114752409600

## **Full Transcript**

Your call may be monitored or recorded for quality assurance services. . We are calling because we are the company that manages medical insurance that Hospitality Staffing Solutions offers to its employees. We have a registration form that you had signed on January 24, 2025, requesting coverage for you and a spouse, but it also said that you did not want to participate. I am only calling to verify that at this moment you did not want the coverage for now and that it was declining and that it was not a system failure.

## **Conversation Format**

Speaker speaker 0: Your call may be monitored or recorded for quality assurance services.

Speaker speaker\_1:.

Speaker speaker\_2: We are calling because we are the company that manages medical insurance that Hospitality Staffing Solutions offers to its employees. We have a registration form that you had signed on January 24, 2025, requesting coverage for you and a spouse, but it also said that you did not want to participate. I am only calling to verify that at this moment you did not want the coverage for now and that it was declining and that it was not a system failure.