

Transcript: Estefania

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Full Transcript

... has been forwarded to voicemail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Hey, good afternoon, Arthur. I'm calling from Benefits Center Card on behalf of NAU. We're currently processing an enrollment form that you filled out on February 4th for the healthcare benefits that they offer. It looks like you selected two medical plans that can't be combined, so at the moment, you will be enrolled in the lowest level of coverage, being the Stay Healthy MUC Tele-RS for employee, the insurance Basic for employee, dental for employee, Turnlife for employee, vision for employee, critical illness for employee, group accident for employee, your preventative plan for employee, behavioral health, ID experts for a weekly deduction of \$42.70. If you make a wish to any changes to your plan, we have 30 days from the day that you receive the first check to give us a call and do so. But for now, you will be enrolled in the lowest level of coverage. We're open from 8:00 AM up until 8:00 PM Eastern Time. Thank you. Have a nice day.

Conversation Format

Speaker speaker_0: ... has been forwarded to voicemail.

Speaker speaker_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_0: The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker_2: Hey, good afternoon, Arthur. I'm calling from Benefits Center Card on behalf of NAU. We're currently processing an enrollment form that you filled out on February 4th for the healthcare benefits that they offer. It looks like you selected two medical plans that can't be combined, so at the moment, you will be enrolled in the lowest level of coverage, being the Stay Healthy MUC Tele-RS for employee, the insurance Basic for employee, dental for employee, Turnlife for employee, vision for employee, critical illness for employee, group accident for employee, your preventative plan for employee, behavioral health, ID experts for a weekly deduction of \$42.70. If you make a wish to any changes to your plan, we have 30 days from the day that you receive the first check to give us a call and do so. But for now, you will be enrolled in the lowest level of coverage. We're open from 8:00 AM up until 8:00 PM Eastern Time. Thank you. Have a nice day.