

Transcript: Estefania

Acevedo-6702574851506176-5443483126644736

Full Transcript

Thank you for calling Benefits in a Car. My name is Stephanie. How can I assist you? Yeah, I was just wanting to opt out of my insurance. Okay. What staffing agency do you work for? Serge. Okay. And what is the last four of your Social? 3654. And your first and last name, please? Brandon Smathers. Okay. You said that first name was Brandon, right? Yeah, B- A- R- and D-O-M. Right, thank you. And then for security purposes, can you verify your address and date of birth for me? Address is 14345 Sandrock Road, Glenford, Ohio 43739. Social is 29696- No, your birthday. Oh, my birthdate. Uh, 4/9/94. Sorry. Thank you. That's okay. And then I have 740-899-0604 as your phone number? Yes. And then you're victorialastname22@Yahoo.com? Yeah. Okay. And then you said you wanted to opt out from the auto enrollment, correct? Yes, please. Okay. I went ahead and declined your coverage, um, so you won't be auto enrolled into anything. All righty. Thank you so much. Thank you. Have a nice day. You too. Bye.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits in a Car. My name is Stephanie. How can I assist you?

Speaker speaker_1: Yeah, I was just wanting to opt out of my insurance.

Speaker speaker_0: Okay. What staffing agency do you work for?

Speaker speaker_1: Serge.

Speaker speaker_0: Okay. And what is the last four of your Social?

Speaker speaker_1: 3654.

Speaker speaker_0: And your first and last name, please?

Speaker speaker_1: Brandon Smathers.

Speaker speaker_0: Okay. You said that first name was Brandon, right?

Speaker speaker_1: Yeah, B- A- R- and D-O-M.

Speaker speaker_0: Right, thank you. And then for security purposes, can you verify your address and date of birth for me?

Speaker speaker_1: Address is 14345 Sandrock Road, Glenford, Ohio 43739. Social is 29696-

Speaker speaker_0: No, your birthday.

Speaker speaker_1: Oh, my birthdate. Uh, 4/9/94. Sorry.

Speaker speaker_0: Thank you. That's okay. And then I have 740-899-0604 as your phone number?

Speaker speaker_1: Yes.

Speaker speaker_0: And then you're victorialastname22@Yahoo.com?

Speaker speaker_1: Yeah.

Speaker speaker_0: Okay. And then you said you wanted to opt out from the auto enrollment, correct?

Speaker speaker_1: Yes, please.

Speaker speaker_0: Okay. I went ahead and declined your coverage, um, so you won't be auto enrolled into anything.

Speaker speaker_1: All righty. Thank you so much.

Speaker speaker_0: Thank you. Have a nice day.

Speaker speaker_1: You too. Bye.