

Transcript: Estefania

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Full Transcript

Your call may be monitored- Hello. You have reached medical counseling... ... or recorded for quality assurance purposes. Leave your name, number and the reason you are calling, and I'll try to get back to you as soon as possible. Thank you for the call. Bye-bye. Hey, good afternoon. I'm calling from Benef- on card on behalf of BGSS. I'm currently looking to get in contact with you because we're currently processing the enrollment forms for BG, and you selected to be enrolled into virtual primary care for \$5.99 per employee. But you also selected to decline coverage. So I was actually calling to ask you if you did want to enroll into the healthcare benefits or if you wanted to decline the coverage. Um, I'm not sure if it was a mistake to click that plan. Um, if you could please give us a call at 800-497-4856. At this time, we will decline the coverage, but if you do want to enroll, you have 30 days from the day that you receive your first check to do so. Thank you. Have a nice day.

Conversation Format

Speaker speaker_0: Your call may be monitored-

Speaker speaker_1: Hello. You have reached medical counseling...

Speaker speaker_0: ... or recorded for quality assurance purposes.

Speaker speaker_1: Leave your name, number and the reason you are calling, and I'll try to get back to you as soon as possible. Thank you for the call. Bye-bye.

Speaker speaker_2: Hey, good afternoon. I'm calling from Benef- on card on behalf of BGSS. I'm currently looking to get in contact with you because we're currently processing the enrollment forms for BG, and you selected to be enrolled into virtual primary care for \$5.99 per employee. But you also selected to decline coverage. So I was actually calling to ask you if you did want to enroll into the healthcare benefits or if you wanted to decline the coverage. Um, I'm not sure if it was a mistake to click that plan. Um, if you could please give us a call at 800-497-4856. At this time, we will decline the coverage, but if you do want to enroll, you have 30 days from the day that you receive your first check to do so. Thank you. Have a nice day.