

Transcript: Estefania

Acevedo-6674956835667968-5269416372912128

Full Transcript

Your call has been forwarded to voicemail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Hey, good afternoon. I'm calling from Benefits Centercard on behalf of BPSF. We're currently processing enrollment form for the healthcare benefits, and you selected to, um, be enrolled into a VIP Classic for employee, dental for employee, short-term disabilities for employee, vision for employee, critical illness for employee, group accident for employee, and ID Social Plus for employee. However, you also selected the Life Plan for employee plus child, and you selected Behavior Health for the family plan, but we were missing the dependents' information. So when it comes to your term Life Plan and Behavior Health, these two plans will be changed to employee only. If you do wish to add your family or your child to these plans, you're welcome to give us a call at 800-497-4856. We're open from 8:00 AM up until 8:00 PM Eastern Time, Monday through Friday. Um, for now, we will change these plans to employee only. Like I said, you have 30 days from the day that you receive your first check to make these changes if you do wish to add your child or your family to these plans. For now, you will be enrolled to the plans for employee only. If you have any questions, you can always feel free to contact us. Thank you. Have a nice day.

Conversation Format

Speaker speaker_0: Your call has been forwarded to voicemail.

Speaker speaker_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_0: The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker_2: Hey, good afternoon. I'm calling from Benefits Centercard on behalf of BPSF. We're currently processing enrollment form for the healthcare benefits, and you selected to, um, be enrolled into a VIP Classic for employee, dental for employee, short-term disabilities for employee, vision for employee, critical illness for employee, group accident for employee, and ID Social Plus for employee. However, you also selected the Life Plan for employee plus child, and you selected Behavior Health for the family plan, but we were missing the dependents' information. So when it comes to your term Life Plan and Behavior Health, these two plans will be changed to employee only. If you do wish to add your family or your child to these plans, you're welcome to give us a call at 800-497-4856. We're open from

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