

Transcript: Estefania

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Full Transcript

... the tone, please record your message. Your call may be monitored or recorded for quality assurance purposes. When you are finished recording, you may hang up or press one for more options. Hey, good afternoon. I'm calling from Benefits CenterCard on behalf of BTSS. We're currently processing an enrollment form that you filled out on March 13 of this year for healthcare benefits that they offer through their staff and the agency. You selected to be enrolled into the virtual primary care for \$5.99 weekly for the employee plan, but you also selected not to participate, so at this time we will decline coverage. If you do wish to enroll, you have 30 days until the day that you receive your first check to enroll into the healthcare benefits. But for now, we will in- decline your coverage. We're open from 8:00 AM up until 8:00 PM Monday through Friday Eastern time, and our phone number is 800-497-4856. Thank you. Have a nice day.

Conversation Format

Speaker speaker_0: ... the tone, please record your message.

Speaker speaker_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_0: When you are finished recording, you may hang up or press one for more options.

Speaker speaker_2: Hey, good afternoon. I'm calling from Benefits CenterCard on behalf of BTSS. We're currently processing an enrollment form that you filled out on March 13 of this year for healthcare benefits that they offer through their staff and the agency. You selected to be enrolled into the virtual primary care for \$5.99 weekly for the employee plan, but you also selected not to participate, so at this time we will decline coverage. If you do wish to enroll, you have 30 days until the day that you receive your first check to enroll into the healthcare benefits. But for now, we will in- decline your coverage. We're open from 8:00 AM up until 8:00 PM Monday through Friday Eastern time, and our phone number is 800-497-4856. Thank you. Have a nice day.