

## **Transcript: Estefania**

**Acevedo-6611163688386560-6562045905518592**

### **Full Transcript**

Your call may be monitored for quality assurance purposes. The subscriber you are trying to reach is not available. Please leave your message after the tone. Hey, good afternoon. I'm calling from Benefits in a Card on behalf of the MAU. We're currently processing an enrollment form that you filled out on April the 2nd. It looks like you selected to be enrolled into one of the plans, being the Intra+Basic, but you also selected to decline coverage. At this time, coverage will be declined. If you do wish to enroll, you have 30 days from the day that you receive your first check to give us a call and do so. Like I said, at this time, coverage will be declined. Our phone number is 8- 800-497-4856. If you do wish to enroll, they do only give you 30 days from the day that you receive your first check to give us a call and do so. But at this time, coverage will be declined. Thank you. Have a nice day.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored for quality assurance purposes.

Speaker speaker\_1: The subscriber you are trying to reach is not available. Please leave your message after the tone.

Speaker speaker\_0: Hey, good afternoon. I'm calling from Benefits in a Card on behalf of the MAU. We're currently processing an enrollment form that you filled out on April the 2nd. It looks like you selected to be enrolled into one of the plans, being the Intra+Basic, but you also selected to decline coverage. At this time, coverage will be declined. If you do wish to enroll, you have 30 days from the day that you receive your first check to give us a call and do so. Like I said, at this time, coverage will be declined. Our phone number is 8- 800-497-4856. If you do wish to enroll, they do only give you 30 days from the day that you receive your first check to give us a call and do so. But at this time, coverage will be declined. Thank you. Have a nice day.