

Transcript: Estefania

Acevedo-6607299616227328-5878798068006912

Full Transcript

Your call may be monitored or recorded. Please leave your message for . Hey, good afternoon. I'm calling from Benefits in a Card on behalf of the resource company. We're currently calling because you selected to be enrolled into the VIP Basic for employee only, eye plan, vision, behavioral health, free RNs, virtual primary care for employee only, but you also selected dental for family, dental for critical illness, group accident for family, and IV social plus for family. Um, however, you forgot to mention the dependents' information. So at this time, no coverage will be selected. If you do wish to enroll, however, you have 30 days from the day that you receive your first check to do so. Um, and most likely, a eligibility review would have to be made to see if you're eligible. Um, so your coverage for now will be declined. If you do wish to enroll, you're free to contact us. We're open from 8:00 AM up until 8:00 PM Eastern Time, Monday through Friday. Again, at the time, no coverage will be selected. If you do want to enroll, however, you have 30 days from the day that you receive your first check to do so, and most likely, a eligibility review will have to be done. Thank you. Have a nice day.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded. Please leave your message for .

Speaker speaker_1: Hey, good afternoon. I'm calling from Benefits in a Card on behalf of the resource company. We're currently calling because you selected to be enrolled into the VIP Basic for employee only, eye plan, vision, behavioral health, free RNs, virtual primary care for employee only, but you also selected dental for family, dental for critical illness, group accident for family, and IV social plus for family. Um, however, you forgot to mention the dependents' information. So at this time, no coverage will be selected. If you do wish to enroll, however, you have 30 days from the day that you receive your first check to do so. Um, and most likely, a eligibility review would have to be made to see if you're eligible. Um, so your coverage for now will be declined. If you do wish to enroll, you're free to contact us. We're open from 8:00 AM up until 8:00 PM Eastern Time, Monday through Friday. Again, at the time, no coverage will be selected. If you do want to enroll, however, you have 30 days from the day that you receive your first check to do so, and most likely, a eligibility review will have to be done. Thank you. Have a nice day.