

Transcript: Estefania

Acevedo-6584317000499200-6612618016407552

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling... My name is Stephanie. How can I assist you? Uh, yes. I got a text message saying I need to enroll in my benefits before 30 days after my first paycheck. Okay. Um, is that something that you're interested in doing? Um, I don't need like the healthcare or anything like that. Oh. I just, I didn't want them to add it on or- Oh, okay. Which benefit agency are you with? I can check to see if they're one of the folks that auto-enroll their members. Uh, I'm with Partners Personal. Okay. Um, give me one second, let me verify. Okay. So Partners Personal don't, doesn't auto-enroll their members into any plans. So if you're not interested in enrolling into the healthcare benefits, I don't really have to opt you out or anything, 'cause they don't auto-enroll their members. But that's absolutely just letting you know that you have 30 days from the day that you receive your very first check to be eligible to enroll into healthcare benefits through Partners Personal. Oh, okay. Okay. Yeah, so if you're not interested you can just- Well, I wasn't thinking of enrolling. You're welcome. Have a nice day. All right, bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling... My name is Stephanie. How can I assist you?

Speaker speaker_2: Uh, yes. I got a text message saying I need to enroll in my benefits before 30 days after my first paycheck.

Speaker speaker_1: Okay. Um, is that something that you're interested in doing?

Speaker speaker_2: Um, I don't need like the healthcare or anything like that.

Speaker speaker_1: Oh.

Speaker speaker_2: I just, I didn't want them to add it on or-

Speaker speaker_1: Oh, okay. Which benefit agency are you with? I can check to see if they're one of the folks that auto-enroll their members.

Speaker speaker_2: Uh, I'm with Partners Personal.

Speaker speaker_1: Okay. Um, give me one second, let me verify. Okay. So Partners Personal don't, doesn't auto-enroll their members into any plans. So if you're not interested in enrolling into the healthcare benefits, I don't really have to opt you out or anything, 'cause they

don't auto-enroll their members. But that's absolutely just letting you know that you have 30 days from the day that you receive your very first check to be eligible to enroll into healthcare benefits through Partners Personal.

Speaker speaker_2: Oh, okay. Okay.

Speaker speaker_1: Yeah, so if you're not interested you can just-

Speaker speaker_2: Well, I wasn't thinking of enrolling.

Speaker speaker_1: You're welcome. Have a nice day.

Speaker speaker_2: All right, bye.