

Transcript: Estefania

Acevedo-6555640317263872-6264196641767424

Full Transcript

... has been forwarded to an automated voice messaging system. Your call may be monitored or recorded for quality assurance purposes. Darius Oates. ... is not available. At the tone, please record your message. When you've finished recording, you may hang up or press one for more options. To leave a callback number, press five. We didn't get your message either because you were not speaking or because of a bad connection. To disconnect, press one. To record your message, press two. At the end of your message, press one. Hey, good morning. I'm calling from Benefits credit card on behalf of Alliance Staffing. Um, I was currently calling you because we did your enrollment on Wednesday for your staffing agency. And I told you I saw two files. I was actually calling to let you know that the main office actually confirmed with the staffing agency that you're currently under Alliance, okay? So we did get confirmation letting, um, us know that Dorothy confirmed that you are with Alliance, so those changes have been made to your file. You're still gonna see a weekly deduction of \$60.58 for the plans that we spoke about, so it's the same price, but since you already had a existing file, and I don't know if you remember that I told you that it was for a few different plans under employee only, such as for ... Thank you for choosing Benefits Credit Card. ... Virtual Primary Care for employee only. Um, so, it does take seven to ten days for any changes to be made. Since you have that existing file from the enrollment form that you previously created, um, there is a possibility that you may see a deduction of \$43.49. If you do see that deduction, it does take seven to ten days for any changes to process, so you may experience one or two deductions of just 43.49. Um, there's a possibility that you won't, but there's a possibility that you may, so if you do experience the deduction of \$43.49, it's for the plans of 3RS, Virtual Primary Care, Accidents, Dental, Critical Illness, Term Life, Vision, VIP Standard, ID Expert, and Behavioral Health under employee only. That's if you see the deduction of \$43.49. Then, once you see the new deduction of the 62.58, that's when those Dental, Vision, VIP Standard, and the Preventative plan with You and Yourself goes into effect. I just wanted to tell you that, just in case you do see that deduction of the 43.49 first. Um, if you have any questions, you're welcome to give us a call. Our phone number is 800-497-4856. I was just calling to let you know that we did get confirmation saying that you're currently under Alliance, um, but that your price will stay the same. If you have any questions, we're open from 8:00 AM up until 8:00 PM Monday through Friday. Thank you, and have a nice day.

Conversation Format

Speaker speaker_0: ... has been forwarded to an automated voice messaging system.

Speaker speaker_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_2: Darius Oates.

Speaker speaker_0: ... is not available. At the tone, please record your message. When you've finished recording, you may hang up or press one for more options. To leave a callback number, press five. We didn't get your message either because you were not speaking or because of a bad connection. To disconnect, press one. To record your message, press two. At the end of your message, press one.

Speaker speaker_3: Hey, good morning. I'm calling from Benefits credit card on behalf of Alliance Staffing. Um, I was currently calling you because we did your enrollment on Wednesday for your staffing agency. And I told you I saw two files. I was actually calling to let you know that the main office actually confirmed with the staffing agency that you're currently under Alliance, okay? So we did get confirmation letting, um, us know that Dorothy confirmed that you are with Alliance, so those changes have been made to your file. You're still gonna see a weekly deduction of \$60.58 for the plans that we spoke about, so it's the same price, but since you already had an existing file, and I don't know if you remember that I told you that it was for a few different plans under employee only, such as for ...

Speaker speaker_4: Thank you for choosing Benefits Credit Card.

Speaker speaker_3: ... Virtual Primary Care for employee only. Um, so, it does take seven to ten days for any changes to be made. Since you have that existing file from the enrollment form that you previously created, um, there is a possibility that you may see a deduction of \$43.49. If you do see that deduction, it does take seven to ten days for any changes to process, so you may experience one or two deductions of just 43.49. Um, there's a possibility that you won't, but there's a possibility that you may, so if you do experience the deduction of \$43.49, it's for the plans of 3RS, Virtual Primary Care, Accidents, Dental, Critical Illness, Term Life, Vision, VIP Standard, ID Expert, and Behavioral Health under employee only. That's if you see the deduction of \$43.49. Then, once you see the new deduction of the 62.58, that's when those Dental, Vision, VIP Standard, and the Preventative plan with You and Yourself goes into effect. I just wanted to tell you that, just in case you do see that deduction of the 43.49 first. Um, if you have any questions, you're welcome to give us a call. Our phone number is 800-497-4856. I was just calling to let you know that we did get confirmation saying that you're currently under Alliance, um, but that your price will stay the same. If you have any questions, we're open from 8:00 AM up until 8:00 PM Monday through Friday. Thank you, and have a nice day.