

Transcript: Estefania

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Full Transcript

Your call may be monitored or recorded for quality control. Please leave your message for... Good afternoon. I'm calling from Benefits Center Card on behalf of MA... Good afternoon. I'm calling from Benefits Center Card on behalf of MAU. I'm looking with... to speak with Ms. Jamie. We're currently processing enrollment forms for MAU, and you selected coverage for employee and child in the areas of dental, vision, your preventative plan, as well as behavioral health. However, we're missing the dependent's information, so we're missing the child's information. So for now, you will be enrolled in the lowest level due to missing in... dependent information to employee only for these selected plans. If you do wish to add your child, you're welcome to give us a call at 800-497-4856. You have 30 days from the day that you receive your first check to add any plans or add any dependents. Again, our phone number is 800-497-4856. For now, you will be enrolled in the lowest level, so for employee only when it comes to dental, employee only for short-term, term life, vision, critical illness, group accident, your preventative plan, behavioral health, and ID experts. Again, if you do wish to add your child, you're welcome to give us a call to get that dependent's information and change those levels. But for now, you will be enrolled in the lowest level. Thank you. Have a nice day.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality control.

Speaker speaker_1: Please leave your message for...

Speaker speaker_2: Good afternoon. I'm calling from Benefits Center Card on behalf of MA... Good afternoon. I'm calling from Benefits Center Card on behalf of MAU. I'm looking with... to speak with Ms. Jamie. We're currently processing enrollment forms for MAU, and you selected coverage for employee and child in the areas of dental, vision, your preventative plan, as well as behavioral health. However, we're missing the dependent's information, so we're missing the child's information. So for now, you will be enrolled in the lowest level due to missing in... dependent information to employee only for these selected plans. If you do wish to add your child, you're welcome to give us a call at 800-497-4856. You have 30 days from the day that you receive your first check to add any plans or add any dependents. Again, our phone number is 800-497-4856. For now, you will be enrolled in the lowest level, so for employee only when it comes to dental, employee only for short-term, term life, vision, critical illness, group accident, your preventative plan, behavioral health, and ID experts. Again, if you do wish to add your child, you're welcome to give us a call to get that dependent's information and change those levels. But for now, you will be enrolled in the lowest level. Thank you.

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