

## **Transcript: Estefania**

**Acevedo-6497991806894080-6483189134999552**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. ... been forwarded to the 240 message system. 8039445755 is not available. At the tone, please record your message. When you are finished recording, you may hang up or press one for more options. Good afternoon. I'm calling from Benefit Center on behalf of MA U-NGA. We're currently processing enrollment forms and have a pending enrollment for the Stay Healthy MUC, the Insure Plus Enhanced, Dental... Disability, Critical Illness, Accident, Behavioral Health and ID at Social Plus. So we were just calling to verify if indeed if you were eligible to enroll, if you did want to enroll into these particular plans. Like I said, it is current from 8:00 AM 8:00 PM Eastern Time, and our phone number is 800-497-4856 if you have any questions. Again, we're open from 8:00 AM Eastern Time 8:00 PM Eastern Time. Our phone number is 800-497-4856. Thank you.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: ... been forwarded to the 240 message system. 8039445755 is not available. At the tone, please record your message. When you are finished recording, you may hang up or press one for more options.

Speaker speaker\_2: Good afternoon. I'm calling from Benefit Center on behalf of MA U-NGA. We're currently processing enrollment forms and have a pending enrollment for the Stay Healthy MUC, the Insure Plus Enhanced, Dental... Disability, Critical Illness, Accident, Behavioral Health and ID at Social Plus. So we were just calling to verify if indeed if you were eligible to enroll, if you did want to enroll into these particular plans. Like I said, it is current from 8:00 AM 8:00 PM Eastern Time, and our phone number is 800-497-4856 if you have any questions. Again, we're open from 8:00 AM Eastern Time 8:00 PM Eastern Time. Our phone number is 800-497-4856. Thank you.