

## **Transcript: Estefania**

**Acevedo-6488744965488640-6720320928268288**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Hi, this is Sandy Robinson. I literally left my voicemail, so please send me a text message and I will get back to you. Thank you. Hey, good afternoon. I'm calling from Benefits in a Card on behalf of Hospitality Staffing Solution. I'm currently processing your enrollment form and you selected to be enrolled into the Stay Healthy and You See Enhance, Life, Vision, as well as the VIP Standard. For the VIP Standard and the Stay Healthy Any See Enhance, those two plans can't be combined since it's- it is two medical plans. And then you also selected not to participate in any of these benefits. At the moment, coverage will be declined. If you do wish to enroll, you have 30 days from the day that you receive your first check to give us a call. Most likely, a eligibility review would have to be done, but at the moment, coverage will be declined due to you selecting Not Participating in any of the benefits, as well as selected some other plans. But at the moment, coverage will be declined. If you wish to make any changes or enroll, we're open from 8:00 AM up until 8:00 PM Eastern Time, Monday through Friday. Thank you. Have a nice day.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Hi, this is Sandy Robinson. I literally left my voicemail, so please send me a text message and I will get back to you. Thank you.

Speaker speaker\_2: Hey, good afternoon. I'm calling from Benefits in a Card on behalf of Hospitality Staffing Solution. I'm currently processing your enrollment form and you selected to be enrolled into the Stay Healthy and You See Enhance, Life, Vision, as well as the VIP Standard. For the VIP Standard and the Stay Healthy Any See Enhance, those two plans can't be combined since it's- it is two medical plans. And then you also selected not to participate in any of these benefits. At the moment, coverage will be declined. If you do wish to enroll, you have 30 days from the day that you receive your first check to give us a call. Most likely, a eligibility review would have to be done, but at the moment, coverage will be declined due to you selecting Not Participating in any of the benefits, as well as selected some other plans. But at the moment, coverage will be declined. If you wish to make any changes or enroll, we're open from 8:00 AM up until 8:00 PM Eastern Time, Monday through Friday. Thank you. Have a nice day.