

Transcript: Estefania

Acevedo-6448281980551168-4509199255781376

Full Transcript

The call has been forwarded to voicemail. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Hey, good afternoon. I'm calling from Benefits Center Card on behalf of the Hamilton Record Group. We're currently processing an enrollment form that you filled out on March 3rd of this year. You selected to be enrolled into some healthcare benefits. Um, however, you also selected to be enrolled into group accident for the family plan. However, you didn't list any of the dependents' information. So for th- that one particular plan, you will be enrolled into employee only. So, you're gonna be enrolled into dental, vision, group accident, the MUC Telaris, and behavior health. If you do wish to add your dependents into that group accident plan, you're welcome to give us a call. We're open from 8:00 AM up until 8:00 PM Monday through Friday, Eastern Time. Again, right now you will be enrolled into this plan for employee only. Um, if you do wish to add your dependent, you have 30 days from the day that you receive your first check to contact us and do so. Um, but for now you will be enrolled into these plans for employee only. Thank you. Have a nice day.

Conversation Format

Speaker speaker_0: The call has been forwarded to voicemail. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker_1: Hey, good afternoon. I'm calling from Benefits Center Card on behalf of the Hamilton Record Group. We're currently processing an enrollment form that you filled out on March 3rd of this year. You selected to be enrolled into some healthcare benefits. Um, however, you also selected to be enrolled into group accident for the family plan. However, you didn't list any of the dependents' information. So for th- that one particular plan, you will be enrolled into employee only. So, you're gonna be enrolled into dental, vision, group accident, the MUC Telaris, and behavior health. If you do wish to add your dependents into that group accident plan, you're welcome to give us a call. We're open from 8:00 AM up until 8:00 PM Monday through Friday, Eastern Time. Again, right now you will be enrolled into this plan for employee only. Um, if you do wish to add your dependent, you have 30 days from the day that you receive your first check to contact us and do so. Um, but for now you will be enrolled into these plans for employee only. Thank you. Have a nice day.