

Transcript: Estefania

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Full Transcript

Thank you for calling Benefits in a Card. My name is Stephanie. How can I assist you? Yes, I got an email, email from Lingo and they told me to call this number. Um, what does the email say? Uh, it says, "Lingo Staffing employee import..." Eh, uh, something about, uh, "Important reminder to review the email you received regarding the trans... transmission of your benefits active." So I'm just saying- Okay. Yeah. Um, were you trying to enroll into the healthcare benefits that they offer through their staffing agencies? It looks like they don't have any type of auto-enrollment, so if you don't want to enroll, I don't have to do anything. But if you do, it is important that you know they do only give you 30 days from the day that you receive your first check to be eligible to enroll in some of their healthcare benefits. After those 30, you can also enroll within company open enrollment, which I can check to see what month that falls in. But if you do want to enroll within, um, your first 30 days of receiving your first check, you can do that. Um, it's not mandatory. Depending on how many plans you select, which ones they are, if you add dependents, it has a lot to do with how much your weekly deduction is from your paycheck. Um, but it is only, um, healthcare benefits and it looks like they're... Excuse me very much. They're actually within company open enrollment right now, so it looks you might be within company open enrollment. Um, I can check your file, but it looks like their company open enrollment is between March 31st of this year and the last day is going to be April the 25th. Let me just make sure what date that falls in. Um, would you like more information? No, that's all I just wanted to know. I really appreciate it, ma'am. Okay. Um, just in case you do pass those 30 days, if you do decide to enroll, um, it looks like your last day to do so would be April the 25th, which is a Friday. And we're open from 8:00 AM up until 8:00 PM, Monday through Friday Eastern Time. Okay. Really appreciate it, ma'am. Thank you. Okay. Have a nice day. You too.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits in a Card. My name is Stephanie. How can I assist you?

Speaker speaker_1: Yes, I got an email, email from Lingo and they told me to call this number.

Speaker speaker_0: Um, what does the email say?

Speaker speaker_1: Uh, it says, "Lingo Staffing employee import..." Eh, uh, something about, uh, "Important reminder to review the email you received regarding the trans... transmission of

your benefits active." So I'm just saying-

Speaker speaker_0: Okay. Yeah. Um, were you trying to enroll into the healthcare benefits that they offer through their staffing agencies? It looks like they don't have any type of auto-enrollment, so if you don't want to enroll, I don't have to do anything. But if you do, it is important that you know they do only give you 30 days from the day that you receive your first check to be eligible to enroll in some of their healthcare benefits. After those 30, you can also enroll within company open enrollment, which I can check to see what month that falls in. But if you do want to enroll within, um, your first 30 days of receiving your first check, you can do that. Um, it's not mandatory. Depending on how many plans you select, which ones they are, if you add dependents, it has a lot to do with how much your weekly deduction is from your paycheck. Um, but it is only, um, healthcare benefits and it looks like they're... Excuse me very much. They're actually within company open enrollment right now, so it looks you might be within company open enrollment. Um, I can check your file, but it looks like their company open enrollment is between March 31st of this year and the last day is going to be April the 25th. Let me just make sure what date that falls in. Um, would you like more information?

Speaker speaker_1: No, that's all I just wanted to know. I really appreciate it, ma'am.

Speaker speaker_0: Okay. Um, just in case you do pass those 30 days, if you do decide to enroll, um, it looks like your last day to do so would be April the 25th, which is a Friday. And we're open from 8:00 AM up until 8:00 PM, Monday through Friday Eastern Time.

Speaker speaker_1: Okay. Really appreciate it, ma'am.

Speaker speaker_0: Thank you.

Speaker speaker_1: Okay.

Speaker speaker_0: Have a nice day.

Speaker speaker_1: You too.