## Transcript: Estefania Acevedo-6435134215503872-5481050960510976

## **Full Transcript**

Your call may be monitored or recorded for quality assurance. Please leave your message for... Hey, good afternoon. I'm calling from Benefits ... and a card of a... Hey, good afternoon. I'm calling from Benefits and a h- card behalf of MAU. I'm looking to speak with Mr. James Owens. We're currently processing enrollment forms, and you did not select any plans for healthcare benefits nor you dis- declined it, um, so we're calling back to see if you wanted to enroll or if you wanted to decline coverage. Due to not getting a response, we will decline coverage at this time. You do have 30 days from the day that you receive your very first check to enroll into any healthcare benefits through your staffing agency, MAU, but at this time, we will be declining. Our phone number is 800-497-4856. We're open from 8:00 AM up until 8:00 PM Eastern Time. Thank you.

## **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance. Please leave your message for...

Speaker speaker\_1: Hey, good afternoon. I'm calling from Benefits ... and a card of a... Hey, good afternoon. I'm calling from Benefits and a h- card behalf of MAU. I'm looking to speak with Mr. James Owens. We're currently processing enrollment forms, and you did not select any plans for healthcare benefits nor you dis- declined it, um, so we're calling back to see if you wanted to enroll or if you wanted to decline coverage. Due to not getting a response, we will decline coverage at this time. You do have 30 days from the day that you receive your very first check to enroll into any healthcare benefits through your staffing agency, MAU, but at this time, we will be declining. Our phone number is 800-497-4856. We're open from 8:00 AM up until 8:00 PM Eastern Time. Thank you.