

Transcript: Estefania

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Full Transcript

Your call may be monitored or recorded for quality assurance. Please leave your message for... Hey, there ... Hey, good afternoon. I'm calling from Benefits in a Card on behalf of MAU. We're currently processing the enrollment forms for your staffing agency, and you selected a few plans for yourself and your child. However, we were missing the child's information for the dental plan, the life plan, the vision plan, and the critical illness plan. So for these plans, we will change these plans for now for employee only. If you do wish to make any changes, you have 30 days from the day that you receive your first check to do so. But for now, we'll enroll you in the lowest level of coverage. We're open from 8:00 AM up until 8:00 PM Eastern Time. Thank you.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance. Please leave your message for...

Speaker speaker_1: Hey, there ...

Speaker speaker_2: Hey, good afternoon. I'm calling from Benefits in a Card on behalf of MAU. We're currently processing the enrollment forms for your staffing agency, and you selected a few plans for yourself and your child. However, we were missing the child's information for the dental plan, the life plan, the vision plan, and the critical illness plan. So for these plans, we will change these plans for now for employee only. If you do wish to make any changes, you have 30 days from the day that you receive your first check to do so. But for now, we'll enroll you in the lowest level of coverage. We're open from 8:00 AM up until 8:00 PM Eastern Time. Thank you.