

## **Transcript: Estefania**

**Acevedo-6419055730933760-5923551460900864**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Hey, good afternoon. I'm calling from Benefits in a Card on behalf of Hamilton Record Group. I'm looking to speak with Andrea. Listen, ma'am, uh, I don't work there. I, I never started the job. Oh, okay. Um, I was just calling because we're the healthcare administrators and we received a enrollment form from the Hamilton Record Group that you filled out on March 26th for some healthcare benefits through them. It looks like you selected dental for employee, vision for employee, and then life for employee. Um, we did a eligibility review and it looks like you are eligible, so we went ahead and enrolled you into it. Um, you said you're, you're not with them, ma'am? No. I never started the job. Okay. Um, did you want me to cancel that pending enrollment then? 'Cause if you do start- No. If you do start working with them, typically you have to allow them one or two weeks for them to start making the first deduction from your paycheck.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Hey, good afternoon. I'm calling from Benefits in a Card on behalf of Hamilton Record Group. I'm looking to speak with Andrea.

Speaker speaker\_2: Listen, ma'am, uh, I don't work there. I, I never started the job.

Speaker speaker\_1: Oh, okay. Um, I was just calling because we're the healthcare administrators and we received a enrollment form from the Hamilton Record Group that you filled out on March 26th for some healthcare benefits through them. It looks like you selected dental for employee, vision for employee, and then life for employee. Um, we did a eligibility review and it looks like you are eligible, so we went ahead and enrolled you into it. Um, you said you're, you're not with them, ma'am?

Speaker speaker\_2: No. I never started the job.

Speaker speaker\_1: Okay. Um, did you want me to cancel that pending enrollment then? 'Cause if you do start-

Speaker speaker\_2: No.

Speaker speaker\_1: If you do start working with them, typically you have to allow them one or two weeks for them to start making the first deduction from your paycheck.