

Transcript: Estefania

Acevedo-6384772102537216-5314288279666688

Full Transcript

Thank you for calling... No, no. This is not a card. My name is Stephanie. How can I assist you? Uh, hi. My name is Esmeralda Vivalba, and I work with, um, Stretch Staffing, and I was calling to see if I can, um, opt out of the benefits that y- Yes, ma'am. Um- ... be, um, automatically applied? Okay. Yeah. Um, what are the last four of your Social? So, it's 1887. For security purposes, can you verify your address and date of birth? Yes. So, it's, um, 4800 Court, Roxboro, North Carolina, t- and the ZIP code is 27573. And then my date of birth is September 9th. I'm sorry, September 23rd, 2005. Okay. And then I have 919-225-9973 as your phone number? Yes. I have esme.vt2005@gmail.com. Is that up-to-date? Yes. That's up-to-date. Okay, and then you stated that you wanted to opt out from the auto-enrollment? Yes, I do. Okay. You have been declined. Do you have any more questions? Um, no. That was y'all. All right. Well, I hope you have a great day. Thank you for your time. Okay. Thank you. Bye. Oh my gosh. Who?

Conversation Format

Speaker speaker_0: Thank you for calling...

Speaker speaker_1: No, no. This is not a card. My name is Stephanie. How can I assist you?

Speaker speaker_2: Uh, hi. My name is Esmeralda Vivalba, and I work with, um, Stretch Staffing, and I was calling to see if I can, um, opt out of the benefits that y-

Speaker speaker_0: Yes, ma'am. Um-

Speaker speaker_2: ... be, um, automatically applied?

Speaker speaker_0: Okay. Yeah. Um, what are the last four of your Social?

Speaker speaker_2: So, it's 1887.

Speaker speaker_0: For security purposes, can you verify your address and date of birth?

Speaker speaker_2: Yes. So, it's, um, 4800 Court, Roxboro, North Carolina, t- and the ZIP code is 27573. And then my date of birth is September 9th. I'm sorry, September 23rd, 2005.

Speaker speaker_0: Okay. And then I have 919-225-9973 as your phone number?

Speaker speaker_2: Yes.

Speaker speaker_0: I have esme.vt2005@gmail.com. Is that up-to-date?

Speaker speaker_2: Yes. That's up-to-date.

Speaker speaker_0: Okay, and then you stated that you wanted to opt out from the auto-enrollment?

Speaker speaker_2: Yes, I do.

Speaker speaker_0: Okay. You have been declined. Do you have any more questions?

Speaker speaker_2: Um, no. That was y'all.

Speaker speaker_0: All right. Well, I hope you have a great day. Thank you for your time.

Speaker speaker_2: Okay. Thank you. Bye. Oh my gosh. Who?