## Transcript: Estefania Acevedo-6327565249855488-6062865140334592

## **Full Transcript**

Voicemail. Your call may be monitored... The person you're trying to reach is not available.... for quality assurance purposes. At the tone, please record your message. When you have finished recording, you may hang up. Hey. Good afternoon. I'm calling from Benefits CenterCard m- on behalf of Integrity Trade Services. Um, we spoke last week regarding you wanting to enroll into the healthcare benefits, and I told you that we had to do a eligibility review. Um, so I just wanted to call you to let you know that you are eligible to enroll. So whenever you're ready, you can give us a call and we can start your enrollment. They do give you 30 days from the day that you receive your first check to give us a call and do so, um, but you are eligible, so I just wanted to let you know. Um, I will be sending you a email also reminding you to give us a callback. We're open from 8:00 AM up until 8:00 PM Monday through Friday Easterntime. Thank you. Have a nice day.

## **Conversation Format**

Speaker speaker\_0: Voicemail. Your call may be monitored... The person you're trying to reach is not available.... for quality assurance purposes. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker\_1: Hey. Good afternoon. I'm calling from Benefits CenterCard m- on behalf of Integrity Trade Services. Um, we spoke last week regarding you wanting to enroll into the healthcare benefits, and I told you that we had to do a eligibility review. Um, so I just wanted to call you to let you know that you are eligible to enroll. So whenever you're ready, you can give us a call and we can start your enrollment. They do give you 30 days from the day that you receive your first check to give us a call and do so, um, but you are eligible, so I just wanted to let you know. Um, I will be sending you a email also reminding you to give us a callback. We're open from 8:00 AM up until 8:00 PM Monday through Friday Easterntime. Thank you. Have a nice day.