

Transcript: Estefania

Acevedo-6324286570807296-5194881970651136

Full Transcript

... has been forwarded to a calling voice message system. Your call may be monitored or recorded for quality assurance purposes. 6154748597 is not available. At the tone, please record your message. When you have finished recording, you may hang up or press one for more options. Hey, good afternoon. I'm calling from Benefits Centercard on behalf of BGS. We're currently processing an enrollment form that you filled out on March 20th of this year for some healthcare benefits that they offer. You selected to be enrolled into the VIP Plus, Dental, Short-Term Disability, Life, and Group Accident per Employee Plus Child. However, you didn't mention the child's information. So for now, coverage will be changed from employee and child to employee only for the selected plans as well as Vision, Critical Illness, Behavioral Health, IV Social Plus, 3R Amps, and Virtual Primary Care. If you wish to make any changes to your enrollment, you have 30 days from the day that you received your first check to do so. Our phone number is 800-497-4856. We're open from 8:00 AM up until 8:00 PM Monday through Friday Eastern Time. Thank you. Have a nice day.

Conversation Format

Speaker speaker_0: ... has been forwarded to a calling voice message system.

Speaker speaker_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_0: 6154748597 is not available. At the tone, please record your message. When you have finished recording, you may hang up or press one for more options.

Speaker speaker_2: Hey, good afternoon. I'm calling from Benefits Centercard on behalf of BGS. We're currently processing an enrollment form that you filled out on March 20th of this year for some healthcare benefits that they offer. You selected to be enrolled into the VIP Plus, Dental, Short-Term Disability, Life, and Group Accident per Employee Plus Child. However, you didn't mention the child's information. So for now, coverage will be changed from employee and child to employee only for the selected plans as well as Vision, Critical Illness, Behavioral Health, IV Social Plus, 3R Amps, and Virtual Primary Care. If you wish to make any changes to your enrollment, you have 30 days from the day that you received your first check to do so. Our phone number is 800-497-4856. We're open from 8:00 AM up until 8:00 PM Monday through Friday Eastern Time. Thank you. Have a nice day.