

## **Transcript: Estefania**

**Acevedo-6299714584887296-5124920535465984**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Please leave your message for 627-7071. Hey, good afternoon. I'm calling from Benefits and a Card on behalf of MAU. We're currently processing your enrollment form for your healthcare benefits, and it looks like you are eligible. Um, however, you did select multiple insurance plans. So at the moment, you will be enrolled in the lowest level of coverage, being the Stay Healthy MUC for Employee, the Insure Plus Basic for Employee, Dental for Employee, Life for Employee, Vision for Employee, Critical Illness for Employee, and Group Accident for Employee. If you wish to make any changes, you have 30 days from the day that you receive your first check to give us a call and make these changes. But for now, you will be enrolled in the I- lowest level of coverage. Our phone number is 497-4856. Thank you. Have a nice day.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Please leave your message for 627-7071.

Speaker speaker\_2: Hey, good afternoon. I'm calling from Benefits and a Card on behalf of MAU. We're currently processing your enrollment form for your healthcare benefits, and it looks like you are eligible. Um, however, you did select multiple insurance plans. So at the moment, you will be enrolled in the lowest level of coverage, being the Stay Healthy MUC for Employee, the Insure Plus Basic for Employee, Dental for Employee, Life for Employee, Vision for Employee, Critical Illness for Employee, and Group Accident for Employee. If you wish to make any changes, you have 30 days from the day that you receive your first check to give us a call and make these changes. But for now, you will be enrolled in the I- lowest level of coverage. Our phone number is 497-4856. Thank you. Have a nice day.