

Transcript: Estefania

Acevedo-6291169222377472-4842685797548032

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hello? Hey, good afternoon. I'm calling from Benefits on Call on behalf of Hospitality Staffing Solutions. Um, I'm- Okay, go ahead. ... looking to see if this is Angela? This is Ang. We're currently, um, looking through the enrollment forms for, for the healthcare benefits that they offered, and you selected three different plans. However, you also selected to not participate. Yeah. I will not participate. Mm-hmm. Okay. I was just checking- It wouldn't let me... Yeah, it wouldn't let me unclick. Like, it didn't let me- Oh. ... de-select. Gotcha. Okay, that's fine. I'll go ahead and decline that, um, enrollment then. Thank you. You're welcome. Have a nice day, ma'am. You, too. Thank you. Bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Hello?

Speaker speaker_2: Hey, good afternoon. I'm calling from Benefits on Call on behalf of Hospitality Staffing Solutions. Um, I'm-

Speaker speaker_1: Okay, go ahead.

Speaker speaker_2: ... looking to see if this is Angela?

Speaker speaker_1: This is Ang.

Speaker speaker_2: We're currently, um, looking through the enrollment forms for, for the healthcare benefits that they offered, and you selected three different plans. However, you also selected to not participate.

Speaker speaker_1: Yeah. I will not participate. Mm-hmm.

Speaker speaker_2: Okay. I was just checking-

Speaker speaker_1: It wouldn't let me... Yeah, it wouldn't let me unclick. Like, it didn't let me-

Speaker speaker_2: Oh.

Speaker speaker_1: ... de-select.

Speaker speaker_2: Gotcha. Okay, that's fine. I'll go ahead and decline that, um, enrollment then.

Speaker speaker_1: Thank you.

Speaker speaker_2: You're welcome. Have a nice day, ma'am.

Speaker speaker_1: You, too.

Speaker speaker_2: Thank you. Bye.