

Transcript: Estefania

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Full Transcript

Your call- Hi, this is Casey. ... has been monitored or recorded for quality assurance purposes. Hey, I just got off the phone with you regarding your benefits. Yeah, yeah. I forgot to get a beneficiary from you. So just in case- Oh. ... something was to happen, um, who are the people you want to put down? Um, yeah, so, so for, for life insurance? Um... Mm-hmm. Uh, is that the only one with the- the beneficiary? Or is it an emergency contact that you're looking for? No, um, for the life insurance, I need a beneficiary for that one. Okay, so, so- And your children. So, um, can you do... Um, can you do 50%, 50% on the two daughters? Yes. Okay, so same em- same names and everything? Yes. Yeah. Okay, got it. I put them down. All righty. Okay, thank you. Thank you. Okay. Uh-huh, have a nice day. Have a good day.

Conversation Format

Speaker speaker_0: Your call-

Speaker speaker_1: Hi, this is Casey.

Speaker speaker_0: ... has been monitored or recorded for quality assurance purposes.

Speaker speaker_2: Hey, I just got off the phone with you regarding your benefits.

Speaker speaker_1: Yeah, yeah.

Speaker speaker_2: I forgot to get a beneficiary from you. So just in case-

Speaker speaker_1: Oh.

Speaker speaker_2: ... something was to happen, um, who are the people you want to put down?

Speaker speaker_1: Um, yeah, so, so for, for life insurance? Um...

Speaker speaker_2: Mm-hmm.

Speaker speaker_1: Uh, is that the only one with the- the beneficiary? Or is it an emergency contact that you're looking for?

Speaker speaker_2: No, um, for the life insurance, I need a beneficiary for that one.

Speaker speaker_1: Okay, so, so-

Speaker speaker_2: And your children.

Speaker speaker_1: So, um, can you do... Um, can you do 50%, 50% on the two daughters?

Speaker speaker_2: Yes. Okay, so same em- same names and everything? Yes.

Speaker speaker_1: Yeah.

Speaker speaker_2: Okay, got it. I put them down.

Speaker speaker_1: All righty. Okay, thank you.

Speaker speaker_2: Thank you.

Speaker speaker_1: Okay.

Speaker speaker_2: Uh-huh, have a nice day.

Speaker speaker_1: Have a good day.