

Transcript: Estefania

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Full Transcript

Thank you for calling Benefits of Card. My name is Stephanie. How can I assist you? Yeah, ... this is Damien Post calling in. I'm just calling in so that I could, uh, opt out for the insurance. Yes, sir. Um, what staffing agency do you work for? Uh, Surge Staffing. Surge? And then what are the last four of your Social? 2713. Your first and last name, please? D-Damien Post. I'm sorry, what was that? That first name? Damien. D-A-M-I-E-N. And that was 2713? Yes. Okay. All right, for security purposes, could you verify address and date of birth? Uh, 4379 Mud Pike Road, Celina, Ohio 45822. Uh, birthdate is 11/17/86. Okay, thank you. And then, due to the fact that the call's being recorded, you stated that you wanted to opt out from the auto-enrollment? Correct. Okay. Okay, I went ahead and proceeded with your declination. Um, did you have any questions? Um, no. Nothing - Okay. ... real. All right, you've been opted out. Thank you for your time. Hope you have a great day. Thanks. You, too.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits of Card. My name is Stephanie. How can I assist you?

Speaker speaker_1: Yeah, ... this is Damien Post calling in. I'm just calling in so that I could, uh, opt out for the insurance.

Speaker speaker_0: Yes, sir. Um, what staffing agency do you work for?

Speaker speaker_1: Uh, Surge Staffing.

Speaker speaker_0: Surge? And then what are the last four of your Social?

Speaker speaker_1: 2713.

Speaker speaker_0: Your first and last name, please?

Speaker speaker_1: D-Damien Post.

Speaker speaker_0: I'm sorry, what was that? That first name?

Speaker speaker_1: Damien. D-A-M-I-E-N.

Speaker speaker_0: And that was 2713?

Speaker speaker_1: Yes.

Speaker speaker_0: Okay. All right, for security purposes, could you verify address and date of birth?

Speaker speaker_1: Uh, 4379 Mud Pike Road, Celina, Ohio 45822. Uh, birthdate is 11/17/86.

Speaker speaker_0: Okay, thank you. And then, due to the fact that the call's being recorded, you stated that you wanted to opt out from the auto-enrollment?

Speaker speaker_1: Correct.

Speaker speaker_0: Okay. Okay, I went ahead and proceeded with your declination. Um, did you have any questions?

Speaker speaker_1: Um, no. Nothing -

Speaker speaker_0: Okay.

Speaker speaker_1: ... real.

Speaker speaker_0: All right, you've been opted out. Thank you for your time. Hope you have a great day.

Speaker speaker_1: Thanks. You, too.