

Transcript: Estefania

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Full Transcript

Your call has been forwarded to voicemail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Hey, good morning. I'm calling from Benefits in a Card on behalf of BGSS. We're currently processing enrollment forms, and you selected to decline coverage, but you also selected to participate in the virtual primary care. At the moment, we will decline coverage, and, uh, if you do wish to participate in the benefits, we would have to do a eligibility review. Um, so you're welcome to give us a call if you do decide to enroll, but like I said, most likely, we will have to do a eligibility review to see if you qualify for these benefits. Um, but at the moment, we will decline coverage. We're open from 8:00 AM up until 8:00 PM Eastern Time, Monday through Friday. Our phone number is 800-497-4856. Thank you.

Conversation Format

Speaker speaker_0: Your call has been forwarded to voicemail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker_1: Hey, good morning. I'm calling from Benefits in a Card on behalf of BGSS. We're currently processing enrollment forms, and you selected to decline coverage, but you also selected to participate in the virtual primary care. At the moment, we will decline coverage, and, uh, if you do wish to participate in the benefits, we would have to do a eligibility review. Um, so you're welcome to give us a call if you do decide to enroll, but like I said, most likely, we will have to do a eligibility review to see if you qualify for these benefits. Um, but at the moment, we will decline coverage. We're open from 8:00 AM up until 8:00 PM Eastern Time, Monday through Friday. Our phone number is 800-497-4856. Thank you.