

Transcript: Estefania

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Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hey, good afternoon. I'm calling from Benefits on a Card on behalf of Wagner Serving Solutions. I'm looking to speak with Mr. Thomas. Yes, speaking. Hey, good afternoon. We're currently processing an enrollment form that you filled out, um, for this staffing agency, and you selected to be enrolled into the state health plan, but you also selected to decline the coverage. So I was actually calling to see if you wanted to decline or enroll. Um, I'll decline. Okay. Thank you for your time. I hope you have a great day. You as well.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Hey, good afternoon. I'm calling from Benefits on a Card on behalf of Wagner Serving Solutions. I'm looking to speak with Mr. Thomas.

Speaker speaker_2: Yes, speaking.

Speaker speaker_1: Hey, good afternoon. We're currently processing an enrollment form that you filled out, um, for this staffing agency, and you selected to be enrolled into the state health plan, but you also selected to decline the coverage. So I was actually calling to see if you wanted to decline or enroll.

Speaker speaker_2: Um, I'll decline.

Speaker speaker_1: Okay. Thank you for your time. I hope you have a great day.

Speaker speaker_2: You as well.