

Transcript: Estefania

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Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Hello. I'm sorry, I'm calling back from Benefits Center Cards. I forgot to get your child's information. Uh, you can send that link back please, I don't know because I have like three... I have four kids. Oh, we can't... We would have to do it through the phone. I don't have a way to send you a link. It's normally via phone enrollment. Uh, I can go back to HHS and do it? I'm sorry? I can go back to HHS and do it? Uh, they have a website, you could. Um, give me one second, let me verify. Give me one second. Okay. So for your enrollment form, I believe we would have to do it through the phone just because since we're processing the enrollment forms at this time. If not, for now, I could do employee only and you're welcome to give us a call, um, but you have to do that before your 30 days are up. Okay, well that should be no problem then. So that you can actually... Okay? So, that's gonna change the total. So, it would be a weekly deduction of \$20.19, okay? Okay. For employee only. Um, keep in mind, you have 30 days from the day that you receive your first check if you do wanna add your kids under those plans as dependents. Okay? But for now, for employee only, it's only gonna be \$20.19 coming out of your paycheck whenever they start doing the deductions. Okay. All right, thank you. I hope you have a great day. You, too.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Hello.

Speaker speaker_2: I'm sorry, I'm calling back from Benefits Center Cards. I forgot to get your child's information.

Speaker speaker_1: Uh, you can send that link back please, I don't know because I have like three... I have four kids.

Speaker speaker_2: Oh, we can't... We would have to do it through the phone. I don't have a way to send you a link. It's normally via phone enrollment.

Speaker speaker_1: Uh, I can go back to HHS and do it?

Speaker speaker_2: I'm sorry?

Speaker speaker_1: I can go back to HHS and do it?

Speaker speaker_2: Uh, they have a website, you could. Um, give me one second, let me verify. Give me one second. Okay. So for your enrollment form, I believe we would have to do it through the phone just because since we're processing the enrollment forms at this time. If not, for now, I could do employee only and you're welcome to give us a call, um, but you have you would have to do that before your 30 days are up.

Speaker speaker_1: Okay, well that should be no problem then.

Speaker speaker_2: So that you can actually... Okay? So, that's gonna change the total. So, it would be a weekly deduction of \$20.19, okay?

Speaker speaker_1: Okay.

Speaker speaker_2: For employee only. Um, keep in mind, you have 30 days from the day that you receive your first check if you do wanna add your kids under those plans as dependents. Okay? But for now, for employee only, it's only gonna be \$20.19 coming out of your paycheck whenever they start doing the deductions.

Speaker speaker_1: Okay.

Speaker speaker_2: All right, thank you. I hope you have a great day.

Speaker speaker_1: You, too.