## Transcript: Estefania Acevedo-6209573072584704-5468405330264064

## **Full Transcript**

Your call may be monitored or recorded when calling insurance purposes. The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up. Hey, good afternoon. I'm calling from Benefits and a Card on behalf of BGS. We're currently processing an enrollment form that you filled out on April the 3rd for some healthcare benefits. You selected to be enrolled into one of the plans, but you also selected to decline coverage. So at the time due to no response, coverage will be declined. If you do wish to enroll, you do have 30 days from the day that you receive your first check to give us a call and do so. But at this time, coverage will be declined. Our phone number is 800-497-4856. We're open from 8:00 AM up until 8:00 PM Monday through Friday. Thank you. Have a nice day.

## **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded when calling insurance purposes.

Speaker speaker\_1: The person you're trying to reach is not available. At the tone, please record your message. When you have finished recording, you may hang up.

Speaker speaker\_2: Hey, good afternoon. I'm calling from Benefits and a Card on behalf of BGS. We're currently processing an enrollment form that you filled out on April the 3rd for some healthcare benefits. You selected to be enrolled into one of the plans, but you also selected to decline coverage. So at the time due to no response, coverage will be declined. If you do wish to enroll, you do have 30 days from the day that you receive your first check to give us a call and do so. But at this time, coverage will be declined. Our phone number is 800-497-4856. We're open from 8:00 AM up until 8:00 PM Monday through Friday. Thank you. Have a nice day.