

## **Transcript: Estefania**

**Acevedo-6178982143770624-5708391167082496**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Please leave your message for . Hey there, good afternoon. I'm calling from Benefit CenterCard on behalf of Surge Staffing. We're currently trying to send you your MEC TeleRS medical card. However, it got returned back to us due, uh, to a incorrect address. So if you could please reach out so that we can update your address and send you your card. Our phone number is 800-497-4856. We're open from 8:00 AM up until 8:00 PM Eastern Time, Monday through Friday. Again, if you could please give us a call back to update your address so that you could get a hold of your MEC TeleRS medical card. Thank you.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes. Please leave your message for .

Speaker speaker\_1: Hey there, good afternoon. I'm calling from Benefit CenterCard on behalf of Surge Staffing. We're currently trying to send you your MEC TeleRS medical card. However, it got returned back to us due, uh, to a incorrect address. So if you could please reach out so that we can update your address and send you your card. Our phone number is 800-497-4856. We're open from 8:00 AM up until 8:00 PM Eastern Time, Monday through Friday. Again, if you could please give us a call back to update your address so that you could get a hold of your MEC TeleRS medical card. Thank you.