Transcript: Estefania Acevedo-6162762544758784-6095510638215168

## **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Hey, good afternoon. I'm calling from Benefits on a Card on behalf of Hospitality Staffing Solutions. I'm looking to speak with Miss Jean? Mister Jean? Yes. Um, hey, good morning. I'm calling from Benefits on a Card on behalf of the Hospitality Staffing Solution. We're currently processing the enrollment forms for the healthcare benefits, and we noticed that you selected not to participate in receiving any coverage through them, but you also selected two plans.

## **Conversation Format**

Speaker speaker 0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Hey, good afternoon. I'm calling from Benefits on a Card on behalf of Hospitality Staffing Solutions. I'm looking to speak with Miss Jean? Mister Jean?

Speaker speaker\_2: Yes.

Speaker speaker\_1: Um, hey, good morning. I'm calling from Benefits on a Card on behalf of the Hospitality Staffing Solution. We're currently processing the enrollment forms for the healthcare benefits, and we noticed that you selected not to participate in receiving any coverage through them, but you also selected two plans.