

## **Transcript: Estefania**

**Acevedo-6154842729005056-5170125879820288**

### **Full Transcript**

Your call may be monitored or recorded for quality assurance purposes. Hey, good afternoon. I'm calling from Benefits in a Card on behalf of VGS. We're currently looking to speak with Mr. Zamair, Zamari Marquise? Zamari. Yeah, this is Zamari. Zamari, sorry. Um, hey, good afternoon. We're currently processing the enrollment forms for the healthcare benefits for VGS. Um, I was gonna let you know that it looks like you filled out an enrollment form on the 19 of March for the healthcare benefits. Um, you selected to be enrolled into the virtual primary care for employee only for \$5.99 weekly from your paycheck, but you also selected to decline the coverage. Um, so I actually was calling to see if you wanted to enroll or decline? Um, you can decline it. Okay. Um, if you do change your mind in the future, they do give you 30 days from the day that you receive your first check to be able to enroll. After those 30 days are up, you would have to do it within company open enrollment, which I believe they do it from August to September. Okay. Okay. Well, thank you. I hope you have a great day. Thank you. You too.

### **Conversation Format**

Speaker speaker\_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_1: Hey, good afternoon. I'm calling from Benefits in a Card on behalf of VGS. We're currently looking to speak with Mr. Zamair, Zamari Marquise?

Speaker speaker\_2: Zamari. Yeah, this is Zamari.

Speaker speaker\_1: Zamari, sorry. Um, hey, good afternoon. We're currently processing the enrollment forms for the healthcare benefits for VGS. Um, I was gonna let you know that it looks like you filled out an enrollment form on the 19 of March for the healthcare benefits. Um, you selected to be enrolled into the virtual primary care for employee only for \$5.99 weekly from your paycheck, but you also selected to decline the coverage. Um, so I actually was calling to see if you wanted to enroll or decline?

Speaker speaker\_2: Um, you can decline it.

Speaker speaker\_1: Okay. Um, if you do change your mind in the future, they do give you 30 days from the day that you receive your first check to be able to enroll. After those 30 days are up, you would have to do it within company open enrollment, which I believe they do it from August to September.

Speaker speaker\_2: Okay.

Speaker speaker\_1: Okay. Well, thank you. I hope you have a great day.

Speaker speaker\_2: Thank you. You too.