

Transcript: Estefania

Acevedo-6141041211555840-4909878904045568

Full Transcript

Your call may be monitored or recorded for quality assurance purposes. Thank you for calling Benefit Center Card. My name is Stephanie. How can I assist you? Uh, yes. I was told that, uh, if I don't want the insurance, uh, Carlson Staffing to give you a call, it's my first paycheck, like, go ahead and, uh, cancel it. Okay. Um, what staff and agency do you work for? Uh, Carlson Staffing. And then what are the last four of your Social? 9457. And then what's your first and last name? Joshua Panini. Thank you. For security purposes, could you please verify your address as well as your date of birth for me? Uh, address is 8839 Tierra Park, Houston, Texas 77034. And date of birth is June 7th, 1988. Okay. And then is your phone number still the 713-438-5083? Yes, ma'am. And then I have jdlastname88@gmail.com. Is that still up to date? Yes, that's correct. Okay. And then do the... 'Cause we recorded, you didn't want to receive any coverage from your staff and agency? Uh, no, ma'am. Okay. I went ahead and did the declination. Um, do you have any more questions for me? Uh, that'd be it. Okay. Have a nice day. Bye. You too. Bye.

Conversation Format

Speaker speaker_0: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: Thank you for calling Benefit Center Card. My name is Stephanie. How can I assist you?

Speaker speaker_2: Uh, yes. I was told that, uh, if I don't want the insurance, uh, Carlson Staffing to give you a call, it's my first paycheck, like, go ahead and, uh, cancel it.

Speaker speaker_1: Okay. Um, what staff and agency do you work for?

Speaker speaker_2: Uh, Carlson Staffing.

Speaker speaker_1: And then what are the last four of your Social?

Speaker speaker_2: 9457.

Speaker speaker_1: And then what's your first and last name?

Speaker speaker_2: Joshua Panini.

Speaker speaker_1: Thank you. For security purposes, could you please verify your address as well as your date of birth for me?

Speaker speaker_2: Uh, address is 8839 Tierra Park, Houston, Texas 77034. And date of birth is June 7th, 1988.

Speaker speaker_1: Okay. And then is your phone number still the 713-438-5083?

Speaker speaker_2: Yes, ma'am.

Speaker speaker_1: And then I have jdlastname88@gmail.com. Is that still up to date?

Speaker speaker_2: Yes, that's correct.

Speaker speaker_1: Okay. And then do the... 'Cause we recorded, you didn't want to receive any coverage from your staff and agency?

Speaker speaker_2: Uh, no, ma'am.

Speaker speaker_1: Okay. I went ahead and did the declination. Um, do you have any more questions for me?

Speaker speaker_2: Uh, that'd be it.

Speaker speaker_1: Okay. Have a nice day.

Speaker speaker_2: Bye. You too. Bye.