

## **Transcript: Estefania**

**Acevedo-6112738151677952-4566822923976704**

### **Full Transcript**

Welcome to the US Cellular voice mail. Your call may be monitored or recorded for quality assurance purposes. Eight two eight seven six eight two zero two four is not available. Please leave your message after the tone. After you have finished your message, just hang up. Or to hear more options, please press one. Hey, good afternoon. We're currently processing an enrollment form that you filled out on March 13 of 2025. It looks like you selected to be enrolled into the Ensure Plus Enhanced and the Stay Healthy M.E.C. Enhanced for Employee plus Child. Um, these two are, are all medical plans, so they can't be combined, so at the moment, you will be enrolled in the lowest level of coverage via Ensure Plus Enhanced. If you do wish to make any changes, you have 30 days from the day that you receive your first check to give us a call and do so. At this time, you will be enrolled in the Ensure Plus Enhanced, Dental, Life, Vision, Critical Illness, Group Accident, all under Employee and Child. Um, like I said, if you do wish to change your medical plan to M.E.C. Enhanced, you do have 30 days from the day that you receive your first check to give us a call and do so, but at the time, you will be enrolled in the lowest level of coverage. Thank you, have a nice day.

### **Conversation Format**

Speaker speaker\_0: Welcome to the US Cellular voice mail.

Speaker speaker\_1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_0: Eight two eight seven six eight two zero two four is not available. Please leave your message after the tone. After you have finished your message, just hang up. Or to hear more options, please press one.

Speaker speaker\_2: Hey, good afternoon. We're currently processing an enrollment form that you filled out on March 13 of 2025. It looks like you selected to be enrolled into the Ensure Plus Enhanced and the Stay Healthy M.E.C. Enhanced for Employee plus Child. Um, these two are, are all medical plans, so they can't be combined, so at the moment, you will be enrolled in the lowest level of coverage via Ensure Plus Enhanced. If you do wish to make any changes, you have 30 days from the day that you receive your first check to give us a call and do so. At this time, you will be enrolled in the Ensure Plus Enhanced, Dental, Life, Vision, Critical Illness, Group Accident, all under Employee and Child. Um, like I said, if you do wish to change your medical plan to M.E.C. Enhanced, you do have 30 days from the day that you receive your first check to give us a call and do so, but at the time, you will be enrolled in the lowest level of coverage. Thank you, have a nice day.