## Transcript: Estefania Acevedo-6094484115603456-6439840691044352

## **Full Transcript**

Your call may be monitored. The subscriber you are trying to reach is not available. We record it for quality assurance purposes. Please leave your message after the tone. Hey there, good afternoon. I'm calling from Benefits Center Card on behalf of BGSS. We're currently processing the enrollment forms that you filled out on February 27th, and you selected to be enrolled into one of the healthcare benefits. You also selected to decline coverage. At the moment, coverage will be declined. If you do wish to enroll, you have 30 days from the day that we received your first check to do so. We're open from Monday through Friday, 8:00 AM up until 8:00 PM Eastern Time, and our phone number is 800-497-4856. At this moment, coverage will be declined. Thank you.

## **Conversation Format**

Speaker speaker\_0: Your call may be monitored.

Speaker speaker\_1: The subscriber you are trying to reach is not available.

Speaker speaker\_0: We record it for quality assurance purposes.

Speaker speaker\_1: Please leave your message after the tone.

Speaker speaker\_0: Hey there, good afternoon. I'm calling from Benefits Center Card on behalf of BGSS. We're currently processing the enrollment forms that you filled out on February 27th, and you selected to be enrolled into one of the healthcare benefits. You also selected to decline coverage. At the moment, coverage will be declined. If you do wish to enroll, you have 30 days from the day that we received your first check to do so. We're open from Monday through Friday, 8:00 AM up until 8:00 PM Eastern Time, and our phone number is 800-497-4856. At this moment, coverage will be declined. Thank you.