

Transcript: Estefania

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Full Transcript

Thank you for calling Benefits 100 Calls. My name is Stephanie. How can I assist you? Hello. My name is Evelyn Baptist. How can I help you? Yes. I am calling on behalf of my friend because I'm not receiving the pay, the pay check to the, to the organization, the Partner. I'm sorry. Hello? Yes, ma'am. Uh, can you repeat what you said? I was having trouble hearing you. You said you're calling because you haven't received what again? Yes. I've not received the payment to the organization. Okay. If it's regarding, um, like your check, you would have to speak to your staffing agencies. We only take care of the healthcare benefits for the staffing agencies. Is it regarding your healthcare benefits? No. Um, the, uh, something, something, no, a Partner, the personal Partner. Yes. Okay. Did you want to enroll into their healthcare benefits? Because if it's regarding a paycheck, you would have to talk to them because we don't take care of the payroll. We only take care of their healthcare benefits. If you wanted to enroll or if it's regarding your healthcare benefits, this is the number you call. But if it's regarding, um, you not receiving a paycheck from them, you would have to contact Partner's personnel. We don't do, um, we don't deal with their pay stubs. Okay. Okay. Okay? Okay. Thank you. You're welcome.

Conversation Format

Speaker speaker_0: Thank you for calling Benefits 100 Calls. My name is Stephanie. How can I assist you?

Speaker speaker_1: Hello. My name is Evelyn Baptist.

Speaker speaker_0: How can I help you?

Speaker speaker_1: Yes. I am calling on behalf of my friend because I'm not receiving the pay, the pay check to the, to the organization, the Partner.

Speaker speaker_0: I'm sorry.

Speaker speaker_1: Hello?

Speaker speaker_0: Yes, ma'am. Uh, can you repeat what you said? I was having trouble hearing you. You said you're calling because you haven't received what again?

Speaker speaker_1: Yes. I've not received the payment to the organization.

Speaker speaker_0: Okay. If it's regarding, um, like your check, you would have to speak to your staffing agencies. We only take care of the healthcare benefits for the staffing agencies. Is it regarding your healthcare benefits?

Speaker speaker_1: No. Um, the, uh, something, something, no, a Partner, the personal Partner.

Speaker speaker_0: Yes. Okay. Did you want to enroll into their healthcare benefits? Because if it's regarding a paycheck, you would have to talk to them because we don't take care of the payroll. We only take care of their healthcare benefits. If you wanted to enroll or if it's regarding your healthcare benefits, this is the number you call. But if it's regarding, um, you not receiving a paycheck from them, you would have to contact Partner's personnel. We don't do, um, we don't deal with their pay stubs.

Speaker speaker_1: Okay. Okay.

Speaker speaker_0: Okay?

Speaker speaker_1: Okay. Thank you.

Speaker speaker_0: You're welcome.