

Transcript: Estefania

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Full Transcript

Welcome to The Collect Call. Your call may be monitored or recorded for quality assurance purposes. 706-834-8393. Is not available. Please leave your message after the tone. After you have finished your message, just hang up. Or to hear more options, please press one. Hey, good afternoon. I'm calling from Benefits Center Card on behalf of MAU. Um, I was calling because we spoke last week about you wanting to cancel your coverage. At the time, we could only cancel your short-term disability due to Section 125, but due to the company being in company open enrollment period, we went ahead and canceled your Entry Plus Enhanced Dental and Vision like you requested. So I was just notifying you through a voicemail that your can- your coverage has been canceled. You may experience one or two deductions 'fore the cancellations have been completed. Um, but your ca- your cancellations have been done. If you have any questions, you're welcome to call us at 800-497-4856. Thank you.

Conversation Format

Speaker speaker_0: Welcome to The Collect Call. Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker_1: 706-834-8393.

Speaker speaker_0: Is not available. Please leave your message after the tone. After you have finished your message, just hang up. Or to hear more options, please press one.

Speaker speaker_2: Hey, good afternoon. I'm calling from Benefits Center Card on behalf of MAU. Um, I was calling because we spoke last week about you wanting to cancel your coverage. At the time, we could only cancel your short-term disability due to Section 125, but due to the company being in company open enrollment period, we went ahead and canceled your Entry Plus Enhanced Dental and Vision like you requested. So I was just notifying you through a voicemail that your can- your coverage has been canceled. You may experience one or two deductions 'fore the cancellations have been completed. Um, but your ca- your cancellations have been done. If you have any questions, you're welcome to call us at 800-497-4856. Thank you.