

Transcript: Estefania

Acevedo-6058976792985600-4614051614343168

Full Transcript

Your call is being recorded for quality assurance purposes. Good afternoon, this is ... card on behalf of your staffing agency. Um, we're currently processing the form that you filled out for Mega4 Staffing. I'm looking to speak with Mr. Hayes. Uh, yes. This, this is him. Hey, good afternoon. We're currently processing the enrollment forms for your staffing agency, and it looks like you selected to be enrolled into some of the plans for Employee + Family, being dental, vision and then the MEC telera rep, which is your preventative plan. However, you didn't add any of your dependents' information. Um, you did add your wife as a beneficiary, but we never received, um, like the date of birth, the, the social, the gender, first and last name. So we were actually calling to see if you did want to enroll her still into the benefit or if you wanted to, um, enroll by yourself? Um, actually, yeah, I, I, I'm actually probably have to just respectfully decline everything, 'cause I'm actually... I actually, uh, found another job at the moment. So I'm, I'm okay. Okay, so I'll go ahead and decline your coverage. That's all I needed from you. Thank you for your time. I hope you have a good day. All right. Same to you. Bye-bye. Bye.

Conversation Format

Speaker speaker_0: Your call is being recorded for quality assurance purposes.

Speaker speaker_1: Good afternoon, this is ... card on behalf of your staffing agency. Um, we're currently processing the form that you filled out for Mega4 Staffing. I'm looking to speak with Mr. Hayes.

Speaker speaker_2: Uh, yes. This, this is him.

Speaker speaker_1: Hey, good afternoon. We're currently processing the enrollment forms for your staffing agency, and it looks like you selected to be enrolled into some of the plans for Employee + Family, being dental, vision and then the MEC telera rep, which is your preventative plan. However, you didn't add any of your dependents' information. Um, you did add your wife as a beneficiary, but we never received, um, like the date of birth, the, the social, the gender, first and last name. So we were actually calling to see if you did want to enroll her still into the benefit or if you wanted to, um, enroll by yourself?

Speaker speaker_2: Um, actually, yeah, I, I, I'm actually probably have to just respectfully decline everything, 'cause I'm actually... I actually, uh, found another job at the moment. So I'm, I'm okay.

Speaker speaker_1: Okay, so I'll go ahead and decline your coverage. That's all I needed from you. Thank you for your time. I hope you have a good day.

Speaker speaker_2: All right. Same to you. Bye-bye.

Speaker speaker_1: Bye.