

Transcript: Estefania

Acevedo-6057317369856000-4994861763608576

Full Transcript

A phone number- Your call may be monitored or reported for quality assurance purposes. ... three zero three seven six three zero five two five can't take your call now. At the tone, please record your message. When you've finished recording, simply hang up or press pound for further options. Hey, good afternoon. I'm calling from Benefits in a Card on behalf of Pera services. Um, we spoke earlier today regarding your plan. You wanted to cancel your VIP Standard? Um, I forgot to let you know that you may still see maybe one or two deductions with the VIP Standard included. Um, usually cancellation fees take seven to ten days to process. So, you may still see a deduction with that plan. Um, it's a possibility that you won't, but it- there is that possibility that you will. So, I just wanted to inform you 'cause I did forget- forgot to, um, inform you that part. If you have any questions, you're welcome to give us a call at 800-497-8563.

Conversation Format

Speaker speaker_0: A phone number-

Speaker speaker_1: Your call may be monitored or reported for quality assurance purposes.

Speaker speaker_0: ... three zero three seven six three zero five two five can't take your call now. At the tone, please record your message. When you've finished recording, simply hang up or press pound for further options.

Speaker speaker_1: Hey, good afternoon. I'm calling from Benefits in a Card on behalf of Pera services. Um, we spoke earlier today regarding your plan. You wanted to cancel your VIP Standard? Um, I forgot to let you know that you may still see maybe one or two deductions with the VIP Standard included. Um, usually cancellation fees take seven to ten days to process. So, you may still see a deduction with that plan. Um, it's a possibility that you won't, but it- there is that possibility that you will. So, I just wanted to inform you 'cause I did forget- forgot to, um, inform you that part. If you have any questions, you're welcome to give us a call at 800-497-8563.