

Transcript: Estefania

Acevedo-6004845720682496-5616920986173440

Full Transcript

This call may be monitored or recorded for quality assurance purposes. Hey, good afternoon. I'm calling from Benefits in a Card. My name is Stephanie. How can I assist you? I got an 18 review, excuse me. Ooh, I'm sorry, sir. I'm having trouble hearing you. I, I got a phone call from you. Who is this? Um, hey, we're Benefits in a Card. Um, I'm calling on behalf of Crown Services. I spoke with you yesterday. Um, I was just letting you know that you are eligible to enroll into the benefits. You were trying to enroll when I told you that we had to send back email on, regarding your quality life event. The main office finally reached back out and letting me know that you are eligible to enroll. If you do want to do so, your last day to do so would be on April the 4th. I'm sorry, April the 3rd. April the 3rd. Okay. Yeah. I'm going to call you back. I'm actually at work right now, that's why you're having trouble probably hearing me. Okay. Yes, sir. So just keep in mind you have till April the 3rd, and we're open from 8:00 AM up until 8:00 PM Eastern Time. Awesome. Thank you so much. Thank you. I hope you have a great day. Have a nice day. You too. Bye.

Conversation Format

Speaker speaker_0: This call may be monitored or recorded for quality assurance purposes. Hey, good afternoon. I'm calling from Benefits in a Card. My name is Stephanie. How can I assist you?

Speaker speaker_1: I got an 18 review, excuse me. Ooh, I'm sorry, sir. I'm having trouble hearing you. I, I got a phone call from you. Who is this?

Speaker speaker_2: Um, hey, we're Benefits in a Card. Um, I'm calling on behalf of Crown Services. I spoke with you yesterday. Um, I was just letting you know that you are eligible to enroll into the benefits. You were trying to enroll when I told you that we had to send back email on, regarding your quality life event. The main office finally reached back out and letting me know that you are eligible to enroll. If you do want to do so, your last day to do so would be on April the 4th. I'm sorry, April the 3rd.

Speaker speaker_1: April the 3rd. Okay. Yeah. I'm going to call you back. I'm actually at work right now, that's why you're having trouble probably hearing me.

Speaker speaker_2: Okay. Yes, sir. So just keep in mind you have till April the 3rd, and we're open from 8:00 AM up until 8:00 PM Eastern Time.

Speaker speaker_1: Awesome. Thank you so much.

Speaker speaker_2: Thank you. I hope you have a great day. Have a nice day.

Speaker speaker_1: You too. Bye.