## Transcript: Estefania Acevedo-5992117118877696-6378153711943680

## **Full Transcript**

The call has been forwarded to voicemail. Your call may be monitored or recorded for quality assurance purposes. The person you're trying to reach is not available. At the tone- Hey, can I- Please record your message. When you have finished recording, you may hang up. Hey, good afternoon, Jordan. I'm calling from Benefits in a Card on behalf of BGS. We're currently processing an enrollment form that you filled out on March 28th. Um, I was just calling to let you know that you selected to enroll into virtual primary care for employee only for \$5.99 weekly from your paycheck, but you also selected not to participate. At this time, coverage will be declined. If you do wish to enroll, you have 30 days from the time that you receive your first check to give us a call and enroll, but at this time, coverage will be declined. We're open from 8:00 AM up until 8:00 PM Monday through Friday Eastern Time. Thank you. Have a nice day.

## **Conversation Format**

Speaker speaker\_0: The call has been forwarded to voicemail.

Speaker speaker 1: Your call may be monitored or recorded for quality assurance purposes.

Speaker speaker\_0: The person you're trying to reach is not available. At the tone-

Speaker speaker\_2: Hey, can I-

Speaker speaker\_0: Please record your message. When you have finished recording, you may hang up.

Speaker speaker\_2: Hey, good afternoon, Jordan. I'm calling from Benefits in a Card on behalf of BGS. We're currently processing an enrollment form that you filled out on March 28th. Um, I was just calling to let you know that you selected to enroll into virtual primary care for employee only for \$5.99 weekly from your paycheck, but you also selected not to participate. At this time, coverage will be declined. If you do wish to enroll, you have 30 days from the time that you receive your first check to give us a call and enroll, but at this time, coverage will be declined. We're open from 8:00 AM up until 8:00 PM Monday through Friday Eastern Time. Thank you. Have a nice day.